

# TWIN LAKES HOA UPDATED ZELLE APP

## INSTRUCTIONS FOR MAKING YOUR PAYMENTS!

If you utilize the ZELLE app to pay your dues, moving forward, please use our email address to search. **DO NOT** use the phone number previously provided. This was the past treasurer's personal cell phone, and we have removed it from our ZELLE account. This will ensure that the confirmations will go to our email address and not her cell phone. We can send you a confirmation that it was received if you would like.

If your bank participates in the Zelle network, open your bank's app on your smartphone and log in with your credentials

Select the "Send Money with Zelle." Select the "\$->" or "Send" button

Enter [twin.lakes.home.association@outlook.com](mailto:twin.lakes.home.association@outlook.com) or [Twin Assn](#) and click Continue

Enter the payment amount to be sent

Hit the "Review" button

Review information and hit the "Send + your payment amount" button at the bottom of the screen

Some local banks that participate with Zelle are Bank of Springfield, PNC, United Community Bank, Regions Bank, US Bank, Carrollton Bank, and Bank of America.

**For assistance, please reach out to your banker**