

# TWIN LAKES HOA UPDATED ZELLE APP

## INSTRUCTIONS FOR MAKING YOUR PAYMENTS!

If you utilize the **ZELLE** app to pay your dues, moving forward, please use our email address to search. **DO NOT** use the phone number previously provided. This was the past treasurer's personal cell phone, and we have removed it from our **ZELLE** account. This will ensure that the confirmations will go to our email address and not her cell phone. We can send you a confirmation that it was received if you would like.

If your bank participates in the **Zelle** network, open your bank's app on your smartphone and log in with your credentials

Select the "Send Money with Zelle." Select the "\$->" or "Send" button

Enter [twin.lakes.home.association@outlook.com](mailto:twin.lakes.home.association@outlook.com) or Twin Assn and click Continue

Enter the payment amount to be sent

Hit the "Review" button

Review information and hit the "Send + your payment amount" button at the bottom of the screen

Some local banks that participate with **Zelle** are Bank of Springfield, PNC, United Community Bank, Regions Bank, US Bank, Carrollton Bank, and Bank of America.

**For assistance, please reach out to your banker**